

LIMITED 10-YEAR RESIDENTIAL/COMMERCIAL/HARSH ENVIRONMENTAL CONDITIONS WARRANTY
EFFECTIVE: MAY 1, 2017

Advanced Environmental Recycling Technologies, Inc. (hereinafter "AERT") warrants to the original end-use purchaser (the "Purchaser") that, for the period of time set forth in the following sentence, under normal use and service conditions, LifeCycle® Euro decking products shall be free from material defects in workmanship and materials, and shall not check, split, splinter, rot or suffer structural damage from termites or fungal decay.

TERM OF WARRANTY

The term of such warranty shall be ten (10) years from the date of original purchase for residential, commercial, and Harsh Environment Condition ("HEC") applications. Purchaser shall notify AERT in writing and, upon confirmation by an authorized AERT representative of the defect, AERT's sole responsibility shall be, at its option, to either replace the defective item or refund the portion of the purchase price paid by Purchaser for such defective item (not including the cost of its initial installation).

RESIDENTIAL/COMMERCIAL/HEC APPLICATION

For purposes of this warranty, a "residential application" shall refer to an installation of the Product on an individual residence, a "commercial application" shall refer to any installation of the Product other than on an individual residence, and a "Harsh Environmental Condition ("HEC") application" shall refer to any installation of the product that exceeds the stated testing conditions that our decking products are approved for based upon the ESR-2388 report. ("HEC" description and example pg.2)

TO THE FULLEST EXTENT PERMITTED UNDER THE LAW, THIS WARRANTY SHALL NOT COVER AND AERT SHALL NOT BE RESPONSIBLE FOR COSTS AND EXPENSES INCURRED WITH RESPECT TO THE REMOVAL OF DEFECTIVE AERT PRODUCTS OR THE INSTALLATION OF REPLACEMENT MATERIALS, INCLUDING BUT NOT LIMITED TO LABOR AND FREIGHT.

REGISTRATION / TRANSFERABILITY

The Purchaser must activate this Warranty within ninety (90) days of purchase by completing and mailing the AERT Customer Information Card To AERT's Mailing address or by registering online. (See address under the Claim Section) With respect to a residential or commercial application, this warranty may be transferred one (1) time, within the two (2) year period beginning from the date of original purchase

by the Purchaser, to a subsequent buyer of the property upon which the AERT products were originally installed. The new owner must complete registration within thirty (30) days of the change in ownership.

CLAIM PROCEDURE

To make a claim under this limited warranty, Purchaser, or the transferee, shall send to AERT, within the warranty period referred to above, a description of the claimed defect and proof of purchase, to the following address:

**AERT, Inc.
Customer Service
914 N. Jefferson
Springdale, Arkansas 72764 U.S.A.**

EXCLUSIONS

AERT does not warrant against and is not responsible for, and no implied warranty shall be deemed to cover, any condition attributable to: (1) improper installation of AERT products and/or failure to abide by AERT's installation guidelines, including but not limited to improper gapping; (2) use of AERT products beyond normal use and service conditions, or in an application not recommended by AERT's guidelines and local building codes; (3) movement, distortion, collapse or settling of the ground or the supporting structure on which AERT products are installed; (4) any act of God (such as flooding, hurricane, earthquake, lightning, etc.), environmental condition (such as air pollution, mold, mildew, etc.), staining from foreign substances (such as dirt, grease, oil, etc.), or normal weathering (defined as exposure to sunlight, weather and atmosphere which will cause any colored surface to gradually fade, chalk, or accumulate dirt or stains); (5) variations or changes in color of AERT products; (6) improper handling, storage, abuse or neglect of AERT products by Purchaser, the transferee or third parties; (7) ordinary wear and tear; (8) Damage or loose boards due to the failure of fasteners or fastening systems.

No warranty is given with respect to any fasteners other than the MoistureShield Fasteners. Other fasteners, whether approved fasteners or otherwise, are subject to only the warranties provided by the manufacturer of the fastener and Purchaser's sole warranty and remedy is with that manufacturer.

No person or entity is authorized by AERT to make and AERT shall not be bound by any statement or representation as to the quality or performance of AERT products

other than as contained in this warranty. This warranty may not be altered or amended except in a written instrument signed by AERT and Purchaser.

TO THE FULLEST EXTENT PERMITTED UNDER THE LAW, UNDER NO CIRCUMSTANCES WILL AERT BE LIABLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER SUCH DAMAGES ARE SOUGHT IN CONTRACT, IN TORT (INCLUDING BUT NOT LIMITED TO NEGLIGENCE AND STRICT LIABILITY) OR OTHERWISE, AND AERT'S LIABILITY WITH RESPECT TO DEFECTIVE PRODUCTS SHALL IN NO EVENT EXCEED THE REPLACEMENT OF SUCH PRODUCTS OR REFUND OF THE PURCHASE PRICE, AS DESCRIBED ABOVE.

PRORATED WARRANTY SCHEDULE

Warranty Schedule on Page 2

GOVERNING LAW

Some countries do not allow the exclusion or limitation of incidental or consequential damages; therefore, the above limitations or exclusions may not apply. This Warranty gives specific legal rights; however, other rights may exist and may vary from country to country.

This Warranty shall only be applicable and enforceable outside the United States and Canada.

This Warranty shall be governed by and construed in accordance with the laws of the State of Arkansas, USA, without giving effect to principles of conflicts of law. The parties agree that the United Nations Convention on the International Sale of Goods shall not apply to this Warranty. Any dispute resolution shall be resolved by arbitration in accordance with the International Rules of Arbitration by the American Arbitration Association in Little Rock, Arkansas.

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PRORATED WARRANTY SCHEDULE

YEAR OF CLAIM	RECOVERY YR 1-5			YEAR OF CLAIM	RECOVERY YR 6-10		
	RESIDENTIAL	COMMERCIAL	HARSH ENVIRONMENTAL CONDITIONS		RESIDENTIAL	COMMERCIAL	HARSH ENVIRONMENTAL CONDITIONS
1	100%	100%	100%	6	60%	60%	50%
2			90%	7			40%
3			80%	8	40%	40%	30%
4	80%	80%	70%	9			20%
5			60%	10	20%	20%	10%

HARSH ENVIRONMENTAL CONDITIONS

The Harsh Environmental Conditions clause/exception is for applications that exceed the stated testing conditions that AERT decking products are approved for based upon the ESR-2388 report. For example, the normal temperature range that our product is approved under ESR-2388 for strength and stiffness (ASTM-D 7032 Performace ratings for WPC) is between 125°F (52°C) and -20°F (-29°C). Some locations in Africa and the Middle East could possibly exceed the normal temperature upper limit for the strength and stiffness test. This does not neccessarily disqualify the product for use (based upon AERT’s internal testing) it just exceeds the limit of normal test (ESR-2388) conditions that the product was tested under and approved. Direct continuous water and continuous ground contact applications fall outside of the standard ESR-2388 report test conditions and thus are considered “Harsh Environmental Conditions” applications and have been pre-approved by AERT and fall under the “HEC 10 Year Warranty”. Other applications, which fall outside the normal testing parameters of the ESR-2388 should be reviewed by AERT’s R&D/Engineering Group if seeking AERT’s International “HEC” warranty approval.

AERT, INC. WARRANTY CUSTOMER INFORMATION CARD

RESIDENTIAL | COMMERCIAL | HARSH ENVIRONMENTAL CONDITIONS

HOMEOWNER INFORMATION	CONTRACTOR INFORMATION
FIRST NAME: _____	COMPANY NAME: _____
LAST NAME: _____	FIRST NAME: _____
ADDRESS: _____	LAST NAME: _____
CITY: _____	ADDRESS: _____
STATE PROVINCE: _____	CITY: _____
ZIP/POSTAL CODE: _____	STATE PROVINCE: _____
COUNTRY: _____	ZIP/POSTAL CODE: _____
E-MAIL: _____	COUNTRY: _____
PHONE: _____	E-MAIL: _____
	PHONE: _____

PRODUCT INFORMATION		
Date of Purchase: _____	Type of Fastener Used:	
Date of Installation: _____	<input type="checkbox"/> Screws <input type="checkbox"/> Other: _____	
Date of Completion: _____	<input type="checkbox"/> MoistureShield Deck Clips	
Approximate Square Footage of your deck _____	Did you review the Installation Guide before installing your deck?	
Approximate Total Cost of Deck _____	<input type="checkbox"/> YES	
	<input type="checkbox"/> NO	
Please keep your original receipts for your own records, as they contain valuable information that may be useful if you have questions or need assistance regarding your deck in the future.		
Have you reviewed the Warranty Description?		
<input type="checkbox"/> YES		
<input type="checkbox"/> NO		
Decking:	Railing and Accessories:	Primary Color:
<input type="checkbox"/> LifeCycle Euro Collection	<input type="checkbox"/> 2 x 4 Boards	<input type="checkbox"/> Bridle <input type="checkbox"/> Seasoned Mahogany
<input type="checkbox"/> LifeCycle Elite Collection	<input type="checkbox"/> 2 x 6 Boards	<input type="checkbox"/> Walnut <input type="checkbox"/> Aurora Mist
<input type="checkbox"/> LifeCycle Premium	<input type="checkbox"/> Trim Board	<input type="checkbox"/> Rustic Cedar <input type="checkbox"/> Golden Teak
<input type="checkbox"/> Vantage Collection	<input type="checkbox"/> Post, Collar & Cap	<input type="checkbox"/> Cape Cod Gray <input type="checkbox"/> Northern Hickory
<input type="checkbox"/> MoistureShield Pro	<input type="checkbox"/> Composite Railing	<input type="checkbox"/> Earthtone <input type="checkbox"/> Southern Barnwood
<input type="checkbox"/> MoistureShield Refine	<input type="checkbox"/> Aluminum Railing	<input type="checkbox"/> Desert Sand <input type="checkbox"/> Rosewood
<input type="checkbox"/> MoistureShield Vision		<input type="checkbox"/> Tiger Wood <input type="checkbox"/> Vision: _____

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ATTN: Customer Service
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Springdale, Arkansas 72764 U.S.A.

Submit online at <http://www.moistureshield.com/warranty/>