

LIMITED 25-YEAR RESIDENTIAL / 20-YEAR COMMERCIAL / 10-YEAR HARSH ENVIRONMENTAL CONDITIONS
FADE AND STAIN WARRANTY EFFECTIVE: MAY 1, 2017

For the term set forth below, Advanced Environmental Recycling Technologies, Inc. (hereinafter "AERT") warrants to the original end-use purchaser (the "Purchaser") that MoistureShield® PRO, REFINE, and VISION Composite Decking Products (the "Product(s)") will perform, under normal use and service conditions, as follows:

TERM OF WARRANTY

The term of this warranty shall begin on the date of original purchase, and shall end (1) twenty-five (25) years thereafter for a residential application of the Product, (2) twenty (20) years thereafter for a commercial application of the Product, and (3) ten (10) years for Harsh Environmental Condition ("HEC") Applications.

RESIDENTIAL/COMMERCIAL APPLICATION

For purposes of this warranty, a "residential application" shall refer to an installation of the Product on an individual residence, a "commercial application" shall refer to any installation of the Product other than on an individual residence, and a "Harsh Environmental Condition ("HEC") application" shall refer to any installation of the product that exceeds the stated testing conditions that our decking products are approved for based upon the ESR-2388 report. ("HEC" description and example pg.2)

FADE RESISTANCE

The Product shall not fade in color from light and weathering exposure as measured by color change of more than 5 Delta E (CIE) units. The Product is designed to resist fading. No material is fade proof when exposed to years of UV exposure and the elements. The Product is designed to resist fading, and will not in any event fade by more than 5 Delta E (CIE) units.

STAIN RESISTANCE

The Product shall be resistant to permanent staining resulting from spills of food and beverage items including ketchup, mustard, salad oils, tea, wine, coffee, fruit punch, barbeque sauce, grease, sodas and other food and beverage related items that would typically be present on a residential deck, or mold and mildew naturally occurring in the environment, provided that such substances are removed from the Product with soap and water or mild household cleaners after no more than one (1) week of exposure of the food or beverage to the surface or first appearance of the mold and mildew.

Notwithstanding the foregoing, AERT does not warrant that the Product is stain-proof, and does not warrant stain resistance resulting from spilled or otherwise applied food and beverage substances which are not properly cleaned as provided above within one (1) week of exposure. In addition, materials not covered in the stain resistant warranty include abrasive compounds of acidic or basic pH, paints or stains, strong solvents, metallic rust or other abnormal deck use items, and non-food and non-beverage substances, including but not limited to, biocides, fungicides, plant food, or bactericides. Mold and mildew can settle and grow on any outdoor surface, including this Product. You should periodically clean your deck to remove dirt and pollen that can feed mold and mildew. This warranty does not cover mold and mildew which is not properly cleaned as provided above within one (1) week of first appearance.

STANDARD AERT, INC. LIMITED WARRANTY

This warranty is in addition to the standard AERT, Inc. 25/20/10 Limited International Warranty that applies to all AERT products listed in that warranty. At no time shall this warranty exceed the length of the Standard Warranty.

TRANSFERABILITY

With respect to a residential application, this warranty may be transferred one (1) time, within the two (2) year period beginning from the date of original purchase by the Purchaser, to a subsequent buyer of the property upon which

the AERT products were originally installed. With respect to a commercial application, this warranty is freely transferable to subsequent buyers of the property upon which the AERT products were originally installed.

EXCLUSIONS FROM WARRANTY COVERAGE

EXPOSURE TO HEAT

Direct or indirect contact with extreme heat sources (over 275 degrees) may cause fading and may damage the surface of the Product, and any effects of such exposure are expressly excluded from coverage under this warranty.

SURFACE DAMAGE

Never use metal shovels or sharp edged tools to remove snow and ice on the surface of the Product. If the surface of the Product is damaged or punctured, this warranty will be voided.

PAINT/OTHER MATERIALS APPLIED TO THE PRODUCT

If paint or other coating materials are applied to the Product, this warranty will be voided.

OTHER EXCLUSIONS

This warranty shall not cover any condition attributable to: (1) improper installation of the Product and/or failure to abide by AERT's installation guidelines, including but not limited to improper gapping; (2) use of the Product beyond normal use or service conditions, or in an application not recommended by AERT's guidelines and local building codes; (3) movement, distortion, collapse or settling of the ground or the supporting structure on which the Product is installed; (4) any act of God (such as flooding, hurricane, earthquake, lightning, etc.); (5) improper handling, storage, abuse or neglect of the Product by Purchaser, the transferee or third parties; (6) any fading or staining not on the walking surface of the Product (i.e., the underside or the ends of the Product); or (7) ordinary wear and tear; or (8) Damage or loose boards due to the failure of fasteners or fastening systems.

No warranty is given with respect to any fasteners other than the MoistureShield Fasteners. Other fasteners, whether approved fasteners or otherwise, are subject to only the warranties provided by the manufacturer of the fastener and Purchaser's sole warranty and remedy is with that manufacturer.

PROCEDURE FOR MAKING A CLAIM UNDER THIS WARRANTY

In order to make a claim under this warranty, Purchaser must do the following:

1. If the Purchaser is making a claim relating to the warranty on stain resistance, Purchaser must do as follows:
 - (a) Purchaser must try to clean the affected area of the deck by using the cleaning procedures described above within one (1) week of exposure of the food or beverage to the Product or first appearance of the mold and mildew.
 - (b) If the affected area remains reasonably unsatisfactory after Purchaser has tried these cleaning procedures, then Purchaser must have the affected area of the deck professionally cleaned at Purchaser's expense.
 - (c) If the affected area remains reasonably unsatisfactory after the professional cleaning, Purchaser may make a claim under this warranty, provided that such claim is made within thirty (30) days after the professional cleaning.
2. To make a claim under this limited warranty, Purchaser, or the transferee, shall send to AERT, within the warranty period referred to above, a

description and photographs of the affected area of the Product, proof of purchase, and if the claim relates to the warranty on stain resistance, proof of compliance with paragraph 1. above, to the following address:

AERT, Inc.
Customer Service
914 N. Jefferson
Springdale, Arkansas 72764 U.S.A.

If Purchaser has any questions, AERT's telephone number in the United States is 1-866-729-2378 or by email at CustomerService@aert.com

3. Upon confirmation by an authorized AERT representative of a valid claim hereunder, AERT's sole responsibility shall be, at its option, to either replace the affected item or refund the portion of the purchase price paid by Purchaser for such affected item (not including the cost of its initial installation). Replacement material will be provided that is as close as possible in color, design and quality as the replaced material, but AERT does not guarantee an exact match as colors and design may change.

4. Prorated Warranty Schedule (On Page 2)

5. THIS WARRANTY SHALL NOT COVER AND AERT SHALL NOT BE RESPONSIBLE FOR COSTS AND EXPENSES INCURRED WITH RESPECT TO THE REMOVAL OF AFFECTED PRODUCT OR THE INSTALLATION OF REPLACEMENT MATERIALS, INCLUDING BUT NOT LIMITED TO LABOR AND FREIGHT.

UNDER NO CIRCUMSTANCES WILL AERT BE LIABLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER SUCH DAMAGES ARE SOUGHT IN CONTRACT, IN TORT (INCLUDING BUT NOT LIMITED TO NEGLIGENCE AND STRICT LIABILITY) OR OTHERWISE, AND AERT'S LIABILITY WITH RESPECT TO PRODUCTS SHALL IN NO EVENT EXCEED THE REPLACEMENT OF SUCH PRODUCTS OR REFUND OF THE PURCHASE PRICE, AS DESCRIBED ABOVE.

Some countries do not allow the exclusion or limitation of incidental or consequential damages; therefore, the above limitations or exclusions may not apply. This Warranty gives specific legal rights; however, other rights may exist and may vary from country to country.

This Warranty shall only be applicable and enforceable outside the United States and Canada.

This Warranty shall be governed by and construed in accordance with the laws of the State of Arkansas, USA, without giving effect to principles of conflicts of law. The parties agree that the United Nations Convention on the International Sale of Goods shall not apply to this Warranty. Any dispute resolution shall be resolved by arbitration in accordance with the International Rules of Arbitration by the American Arbitration Association in Little Rock, Arkansas.

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MoistureShield
COMPOSITE DECKING



LifeCycle
ECO-FRIENDLY DECKING

LIMITED 25-YEAR RESIDENTIAL / 20-YEAR COMMERCIAL / 10-YEAR HARSH ENVIRONMENTAL CONDITIONS
FADE AND STAIN WARRANTY EFFECTIVE: MAY 1, 2017

PRORATED WARRANTY SCHEDULE

YEAR OF CLAIM	RECOVERY YR 1-5			YEAR OF CLAIM	RECOVERY YR 6-10			YEAR OF CLAIM	RECOVERY 11-25		
	RESIDENTIAL	COMMERCIAL	HARSH ENVIRONMENTAL CONDITIONS		RESIDENTIAL	COMMERCIAL	HARSH ENVIRONMENTAL CONDITIONS		RESIDENTIAL	COMMERCIAL	HARSH ENVIRONMENTAL CONDITIONS
1	100%	100%	100%	6	100%	80%	50%	11-14	80%	60%	0%
2			90%	7			40%	15-16	60%	40%	
3			80%	8			30%	18-20	40%	20%	
4			70%	9			20%	21-25	20%	0%	
5			60%	10			10%	>25	0%	0%	

HARSH ENVIRONMENTAL CONDITIONS

The Harsh Environmental Conditions clause/exception is for applications that exceed the stated testing conditions that AERT decking products are approved for based upon the ESR-2388 report. For example, the normal temperature range that our product is approved under ESR-2388 for strength and stiffness (ASTM-D 7032 Performance ratings for WPC) is between 125°F (52°C) and -20°F (-29°C). Some locations in Africa and the Middle East could possibly exceed the normal temperature upper limit for the strength and stiffness test. This does not necessarily disqualify the product for use (based upon AERT's internal testing) it just exceeds the limit of normal test (ESR-2388) conditions that the product was tested under and approved. Direct continuous water and continuous ground contact applications fall outside of the standard ESR-2388 report test conditions and thus are considered "Harsh Environmental Conditions" applications and have been pre-approved by AERT and fall under the "HEC 10 Year Warranty". Other applications, which fall outside the normal testing parameters of the ESR-2388 should be reviewed by AERT's R&D/Engineering Group if seeking AERT's International "HEC" warranty approval.

AERT, INC. WARRANTY CUSTOMER INFORMATION CARD

<input type="checkbox"/> RESIDENTIAL <input type="checkbox"/> COMMERCIAL <input type="checkbox"/> HARSH ENVIRONMENTAL CONDITIONS		PRODUCT INFORMATION		
HOMEOWNER INFORMATION FIRST NAME: _____ LAST NAME: _____ ADDRESS: _____ CITY: _____ STATE PROVINCE: _____ ZIP/POSTAL CODE: _____ COUNTRY: _____ E-MAIL: _____ PHONE: _____		CONTRACTOR INFORMATION COMPANY NAME: _____ FIRST NAME: _____ LAST NAME: _____ ADDRESS: _____ CITY: _____ STATE PROVINCE: _____ ZIP/POSTAL CODE: _____ COUNTRY: _____ E-MAIL: _____ PHONE: _____		
		Date of Purchase: _____ Date of Installation: _____ Date of Completion: _____ Approximate Square Footage of your deck _____ Approximate Total Cost of Deck _____		Type of Fastener Used: <input type="checkbox"/> Screws <input type="checkbox"/> Other: _____ <input type="checkbox"/> MoistureShield Deck Clips Did you review the Installation Guide before installing your deck? <input type="checkbox"/> YES <input type="checkbox"/> NO Have you reviewed the Warranty Description? <input type="checkbox"/> YES <input type="checkbox"/> NO
		<i>Please keep your original receipts for your own records, as they contain valuable information that may be useful if you have questions or need assistance regarding your deck in the future.</i>		
		Decking: <input type="checkbox"/> LifeCycle Euro Collection <input type="checkbox"/> LifeCycle Elite Collection <input type="checkbox"/> LifeCycle Premium <input type="checkbox"/> Vantage Collection <input type="checkbox"/> MoistureShield Pro <input type="checkbox"/> MoistureShield Refine <input type="checkbox"/> MoistureShield Vision	Railing and Accessories: <input type="checkbox"/> 2 x 4 Boards <input type="checkbox"/> 2 x 6 Boards <input type="checkbox"/> Trim Board <input type="checkbox"/> Post, Collar & Cap <input type="checkbox"/> Composite Railing <input type="checkbox"/> Aluminum Railing	Primary Color: <input type="checkbox"/> Bridle <input type="checkbox"/> Seasoned Mahogany <input type="checkbox"/> Walnut <input type="checkbox"/> Aurora Mist <input type="checkbox"/> Rustic Cedar <input type="checkbox"/> Golden Teak <input type="checkbox"/> Cape Cod Gray <input type="checkbox"/> Northern Hickory <input type="checkbox"/> Earthtone <input type="checkbox"/> Southern Barnwood <input type="checkbox"/> Desert Sand <input type="checkbox"/> Rosewood <input type="checkbox"/> Tiger Wood <input type="checkbox"/> Vision: _____

AERT, Inc.
ATTN: Customer Service
914 N. Jefferson
Springdale, Arkansas 72764 U.S.A.

Submit online at <http://www.moistureshield.com/warranty/>